



Terms and Conditions

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General Terms and Conditions of De Lorenzo Gardinal Benjamin

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1. Validity vis-à-vis entrepreneurs and definitions of terms

1.1 The following General Terms and Conditions apply to all deliveries between us and a consumer in the version valid at the time of the order.

1.2 A consumer is any natural person who concludes a legal transaction for purposes which can predominantly neither be attributed to his commercial nor to his independent professional activity (ita. Z.G.B.).

2. Conclusion of a contract, storage of the contract text

2.1 The following regulations about the conclusion of the contract apply to orders via our Internet shop <https://www.dreadyhead.com/>.

2.2 In the event of the conclusion of the contract, the contract with

De Lorenzo Gardinal Benjamin
Benjamin De Lorenzo Gardinal
Viums/Fiumes, Frun 17
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Phone [+393476815600](tel:+393476815600)

E-mail info@dreadyhead.com

PEC-mail benjamin.de.lorenzo.gardinal@pec.it

VAT.no IT02983390218

Entry commercial register no. IT02983390218

Bank coordinates

German bank coordinates

Credit institution comdirect

Account holder Benjamin De Lorenzo Gardinal

IBAN DE24 2004 1133 0380 4499 00

S.W.I.F.T./BIC-code COBADEHD001

Italian bank coordinates

Credit institution BancoPosta

Account holder Benjamin De Lorenzo Gardinal

IBAN IT65 J076 0111 6000 0101 5420 340

S.W.I.F.T./BIC-code BPPIITRRXXX

is achieved.

2.3 The presentation of the goods in our Internet shop does not constitute a legally binding contractual offer on our part, but is merely a non-binding invitation to the consumer to order goods. By ordering the desired goods, the consumer makes a binding offer to conclude a purchase contract.

2.4 When an order is received in our Internet shop, the following regulations apply: The consumer makes a binding contract offer by successfully completing the ordering procedure provided for in our Internet shop.

The order is placed in the following steps:

1. Selection of the desired product
2. Confirm by clicking on the "Order" button
3. Verification of the information in the shopping cart

4. Press the button "Checkout".
5. Log in to the Internet shop after registration and entering the applicant details (e-mail address and password) or specifying the delivery address as a guest.
6. Re-examination or correction of the data entered.
7. Binding dispatch of the order by clicking the button "order for a fee" or "buy"
Before the binding dispatch of the order, the consumer can return to the Internet page by pressing the "Back" button contained in the Internet browser used by him after checking his details, on which the customer's details are recorded and correct input errors or cancel the order process by closing the Internet browser. We confirm the receipt of the order immediately by an automatically generated e-mail ("order confirmation"). With this we accept your offer.
8. Storage of the contract text for orders via our Internet shop: We will send you the order data and our Terms and Conditions by e-mail. You can also view our Terms and Conditions here on these pages at any time. For security reasons, your order data is no longer accessible via the Internet.

3. Prices, shipping costs, payment, payment due date

3.1 The stated prices include the statutory value added tax and other price components. In addition, there are possible shipping costs.

3.2 The consumer has the possibility of payment in advance, cash on delivery, direct debit, PayPal, credit card (Visa, Mastercard, American Express).

3.3 If the consumer has chosen to pay in advance, he undertakes to pay the purchase price immediately after conclusion of the contract. If we deliver cash on delivery, the due date of the purchase price claim comes into effect upon receipt of the goods.

4. Delivery

4.1 Unless we have clearly stated otherwise in the product description, all articles offered by us are immediately ready for dispatch. The delivery takes place here at the latest within 5 working days. In the case of payment in advance, the period for delivery shall commence on the day following the payment order to the bank responsible for the transfer and, in the case of all other payment methods, on the day following the conclusion of the contract. If the deadline falls on a Saturday, Sunday or public holiday at the place of delivery, the deadline ends on the next working day.

4.2 The risk of accidental loss and accidental deterioration of the sold item is not transferred to the buyer until the item is handed over to the buyer.

4.3 Shipment accompanying document | Receipt -according to. Art. 1; Par. 1 of the MD (Ministerial Decree) of 21 December 1992 exempts mail order companies from issuing fiscal documents (tax receipts, invoices, etc.). You will receive from us a goods accompanying invoice containing all order-relevant information (order number, anagrafical data of the buyer, listing of the ordered articles including quantity and value, order amount, information on shipping and payment, etc.). Please keep the invoice! It is important for insurance companies as proof of purchase in the event of complaints or theft. Your orders are stored with us. If you should lose the documents to your orders, please contact us by email or phone. We will be happy to send you a copy of your order.

5. Retention of title

We reserve title to the goods until full payment of the purchase price.

6. Right of revocation of the customer as consumer:

Right of withdrawal for consumers

Consumers are entitled to the following right of revocation, whereby the consumer is any natural person who concludes a legal transaction for purposes which can predominantly be attributed neither to his commercial nor to his self-employed professional activity:

Revocation instruction

Right of revocation

You have the right to revoke this contract within fourteen days without giving reasons.

The period of revocation is fourteen days from the date on which you or a third party appointed by you, who is not the carrier, took possession of the goods.

In order to exercise your right of revocation, you must give us

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PEC-mail benjamin.de.lorenzo.gardinal@pec.it

VAT.no IT02983390218

Entry commercial register no. IT02983390218

inform you by means of a clear declaration (e.g. a letter, fax or e-mail sent by post) of your decision to withdraw from this contract. You can use the attached model withdrawal form, but this is not mandatory.

Revocation consequences

If you cancel this Agreement, we will refund all payments we have received from you, including delivery costs (except for the additional costs resulting from your choosing a delivery method other than the cheapest standard delivery offered by us), immediately and at the latest within 14 days from the day we receive notice of your cancellation of this Agreement. We will use the same means of payment for this refund as you used for the original transaction, unless expressly agreed otherwise with you; in no event will you be charged any fees for this refund.

We may refuse to refund until we have received the goods back or until you can prove that you have returned the goods, whichever is earlier.

You must return or hand over the goods to us immediately and in any case within fourteen days at the latest from the day on which you inform us of the revocation of this contract. The deadline is met if you dispatch the goods before the expiry of the fourteen-day deadline. You bear the direct costs of returning the goods.

End of the revocation instruction

7. Revocation form

Model withdrawal form

(If you want to cancel the contract, please fill out this form and send it back.)

On:

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Entry commercial register no. IT02983390218

I/we (*) hereby revoke the contract concluded by me/us (*) for the purchase of the following goods (*) / the provision of the following services (*)

Ordered on (*) / received on (*)

Name of the consumer(s)

Address of the consumer(s)

Signature of the consumer(s) (only if communicated on paper)

Date

(*) Delete as applicable.

8. Warranty

The statutory warranty regulations apply.

9. Code of Conduct

Mandatory information according to EU Regulation No. EU 524/2013 of the European Community

Platform for Online Consumer Dispute Resolution (EU ODR) <https://ec.europa.eu/consumers/odr>

In accordance with transparency legislation, indicating that product placements and content on this webpage are placed on behalf of third parties; (D.Lgs. No. 97 of 25 May 2016 - FOIA and Transparency)

The presentation of the products in the online shop is not a legally binding offer, but a non-binding online catalogue. By clicking the button "Send order" you place a binding order for the goods contained in the shopping basket. The confirmation of the receipt of your order takes place together with the acceptance of the order immediately after sending by presentation of an order confirmation and additionally by a copy by means of automated e-mail. With this order confirmation the sales contract has come about. We reserve the right to withdraw from the order in exceptional cases (e.g. if the goods are not available). In this case we will inform you immediately and suggest alternatives if necessary. We store your order data and send it to you by e-mail together with our order confirmation. You can also view our Terms and Conditions here on these pages at any time. For security reasons, your order data is not accessible via the Internet.

10. Contract language

Only German is available as contract language (legal).

11. Client Service

Our customer service for questions, complaints is available on weekdays from 9:30 - 10:30 under the phone number [+393476815600](tel:+393476815600) and by e-mail at info@dreadyhead.com at your disposal.

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